

January 22, 2008

To Whom It May Concern:

Re: FID International

This letter is to confirm that I used FID International to handle the shipping of all my personal belongings when I relocated from Pompano Beach, FL back to the United Kingdom.

The entire process could not have been smoother. I initially contacted David and other freight companies via email looking for quotes. Ron replied almost immediately and I was very impressed with his personable approach. I visited his office to meet him discuss what to expect throughout the whole process.

As soon as all my belongings were packed (in boxes that Ron provided) I delivered them to his warehouse for distribution. 90% of our communication was via email and I was extremely happy with his prompt replies every time. As explained my belongings arrived in the UK after 4 weeks. I paid the customs taxes (that were expected) and my belongings were held at a warehouse in the South of Scotland for my collection.

FID International and Ron in particular were an absolute pleasure to do business with and when I decide to relocate to Australia, FID International has my business and Ron has already informed me that he has the contacts within the industry to make it possible.

I cannot recommend FID International enough to anyone who needs to ship large or even smaller loads globally. The service is second to none.

Regards,

*Catherine Deauville*