

Jason Cullen
1 Kamala Court
Cedar Vale QLD 4285
5 August 2008

Itamar Dahan/Owner
FID International
5150 NW 109 Ave, Suite 4
Sunrise, Florida 33351

Dear Itamar,

I am writing to you to inform you of the outstanding work Ron Eliasi has done for my Wife and I in organizing the move of our belongings from Houston, Texas to Brisbane, Australia. I have never met someone that is so dedicated to his customers before. As you already know, we were ripped off by another moving company but didn't find out until we were already situated in Australia. All our belongings were left stranded in a storage facility in Houston, with no way of accessing it. Before we had even signed a contract with him, Ron went to work in gaining access to our belongings. Without even meeting him face to face he has treated us like family, from day one. He reorganized our whole move for us. The move included repacking a lot of furniture and belongings that were not originally packed to be sea worthy. He has been in constant contact with us every step of the way, which is a big thing considering the time differences.

He has on many occasions taken midnight phone calls from us to help us deal with several different problems that have arisen since the arrival of our container in Australia. Ron has been a true God send to us. He will be my friend forever. One thing that particularly impressed me was with his patience. It took us a little longer than expected to come up with the money as we had our whole life savings stolen by the first moving company. At no time did Ron hound us for the money. He was completely understanding and sympathetic towards our situation. I would recommend your company and Ron to anyone deciding to do any kind of move. I can not say enough good things. My only regret is that we didn't find you before the other company.

Please feel free to share this recommendation with any potential clients. You have my permission to give my contact info to anyone serious about moving with you guys. I am happy to confirm with anyone about the integrity and outstanding service of your company. I will definitely use you again in the future.

Yours truly,

Jason Cullen.